FIG.1

STAGE ONE

STAGE TWO

STAGE THREE

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CLIENT

CLIENT
AGENT

PREDICTIVE
SERVER

SERVER
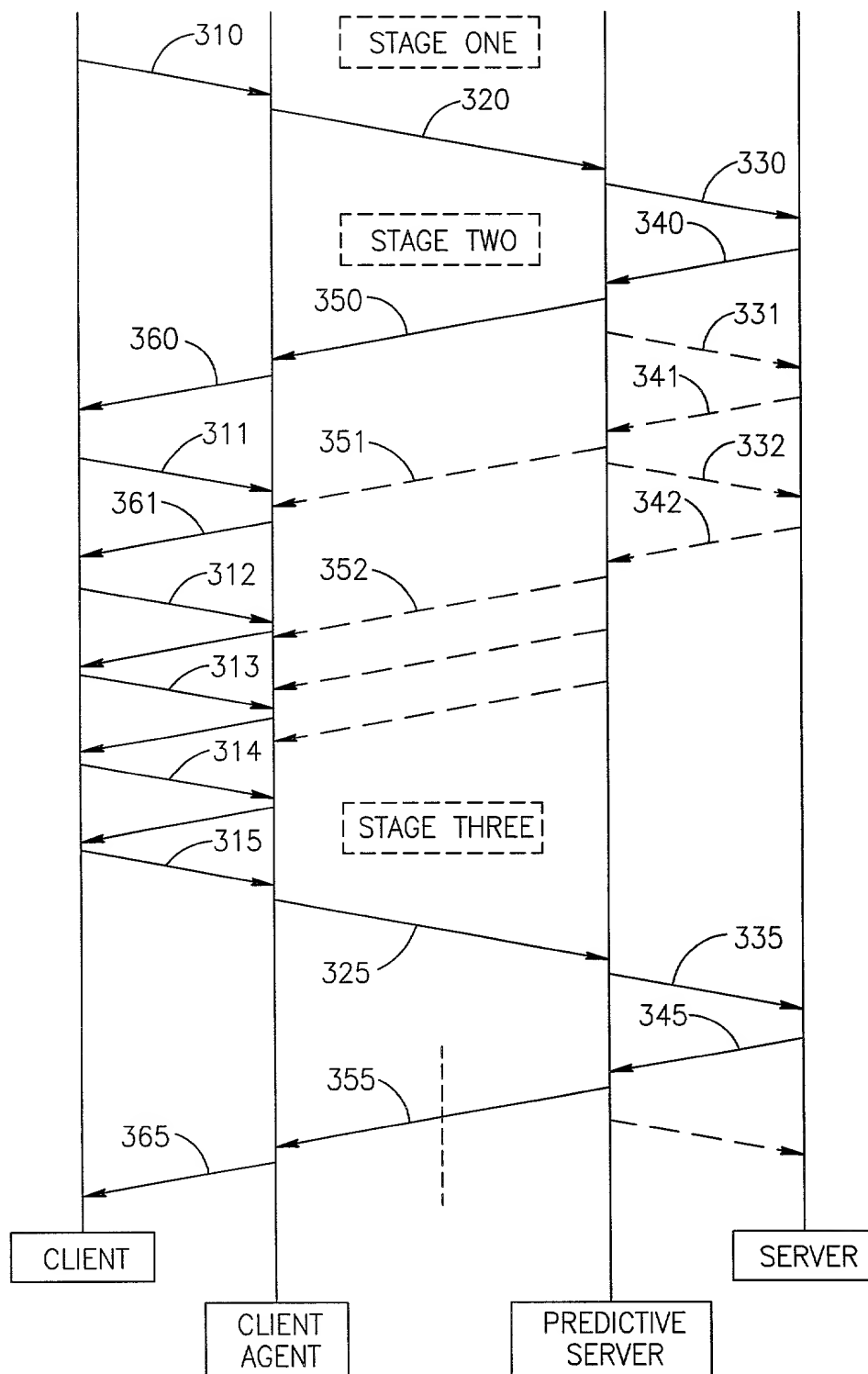
FIG.2

```
<html><head><title>WOW</title>
<meta charset="visual">
<script language="JavaScript" src="../shared/script.js"></script>
<link id="LinkStyle" rel="stylesheet" href="../css/mp.css" name="mp"></head>

<body bgcolor="#ff9c00" topmargin="2" marginheight="2" onload="loadimages()">
<center>
<!--the to bar table--><table cellspacing="0" cellpadding="0" border="0"><tr>

<td colspan="8"><img src="../images/main_page/fast.gif" width="544" height="43"
border="0"></td>

<td rowspan="3"bgcolor="#ffb823"><img
src="../images/main_page/right_links_wow.gif" width="13" height="71"
border="0"></td>

<td rowspan="2"><img src="../images/main_page/logo.gif" width="174" height="61"
border="0"></td>

<td rowspan="5" width="1" bgcolor="#FF7B2D"><img src="../images/trans.gif"
width="1" height="1" border="0"></td>
</tr>
<tr background="../images/main_page/topbg.gif">
<td><img src="../images/main_page/left_links.gif" height="18" width="30"
border="0"></td>
<td><a href="http://147.235.251.4/" onMouseover="on_imag(0)"
onMouseout="off_imag(0)"><img src="../images/main_page/144_off.gif" border="0"
name="image0" WIDTH="49" HEIGHT="18"></a></td>
<td><a href="../downloads/WOW_v442.exe" onMouseover=on_imag(2)"
onMouseout="off_imag(2)"><img src="../images/main_page/personal_off.gif"
border="0" name="image2" WIDTH="104" HEIGHT="18"></a></td>
<td><a href="http://www.bezeq.co.il" onMouseover="on_imag(4)"
onMouseout="off_imag(4)"><img src="../images/main_page/bezeq_off.gif" border="0"
name="image4" WIDTH="114" HEIGHT="18"></a></td>
<td><img src="../images/main_page/topbg.gif" width="1" height="18"
border="0"></td>
<td><a href="../add/faq.asp" onMouseover="off_imag(8)" onMouseout="off_imag(8)">
<img src="../images/main_page/faq_off.gif" name="image8" width="101" height="18"
border="0"></a></td>
<td>img src="../images/main_page/topbg.gif" width="75" height="18"
border="0"></td>
<td><img src="../images/main_page/topbg.gif" width="70" height="18"
border="0"></td>
```

FIG.3A

```
</tr><tr> <td colspan="8"><img src="../images/main_page/wow_top.gif" width="544"
heiht="10" border="0"></td>
<td><img src="../images/main_page/under_logo.gif" width="174" height="10"
border="0"></td>
</tr></table>
<table border="0" cellspacing="0" cellpadding="0" bgcolor="#ffb823"><tr>
<td rowspan="2" bgcolor="#FF7B2D" width="1" height="100% valign="top">
<img src="../images/trans.gif" width="1" height="100%" border="0"></td>
<!--<td rowspan="2" width="21"><img src="images/trans.gif" width="21" height="1"
border="0"></td>background="images/main_page/wow.gif"-->
<td colspan=2 width="555" valign="top" align="right">
<!--main content start-->
<table align="middle" width="555" height="300" border="0" cellspacing="0"
cellpadding="0">
<tr><td><img src="../images/main_page/wow_bot.gif" width="100%" height="100%"
border="0"></td>
</table>
            </tr>
            </td width="174" align="right"valign="top">

                    <table cellspacing="0" cellpadding="0" border="0">
                        </tr>

                            <td height="7"><img src="../images/trans.gif"
width="174" height="7" border="0" alt=" "></td>
                        </tr>
                        </tr>
                            <td height="7"><img
src="../images/main_page/internet.gif" width="174"
                                        |
                                        |
                                        |
                                        |
                                        |
</td></tr>
<tr><td>

    <img SRC="../images/addition/annonceADSL.gif" ALIGN="right"ALT="
announcement" border="0" WIDTH="600" HEIGHT="100">

<td></tr></table>
<body></html>
```
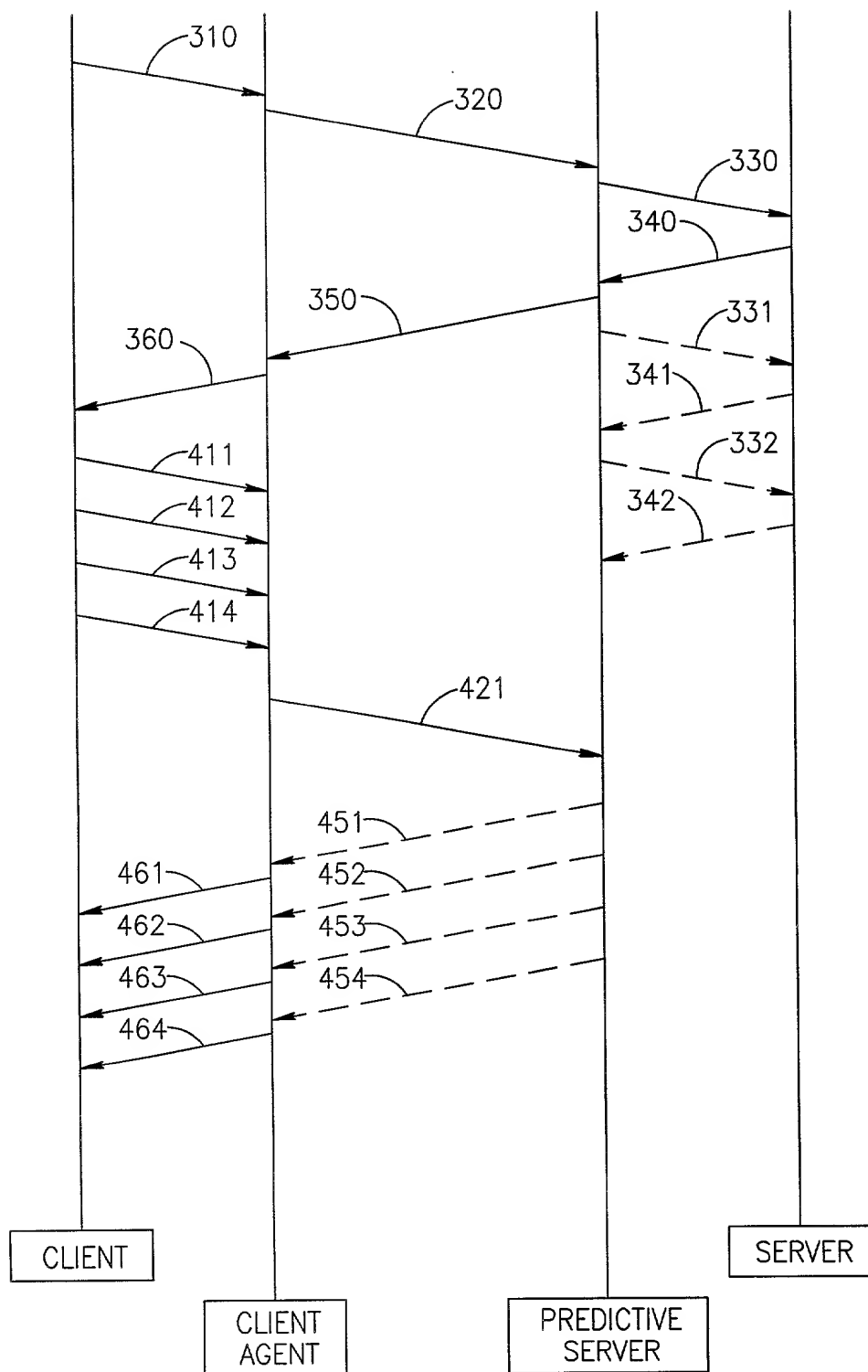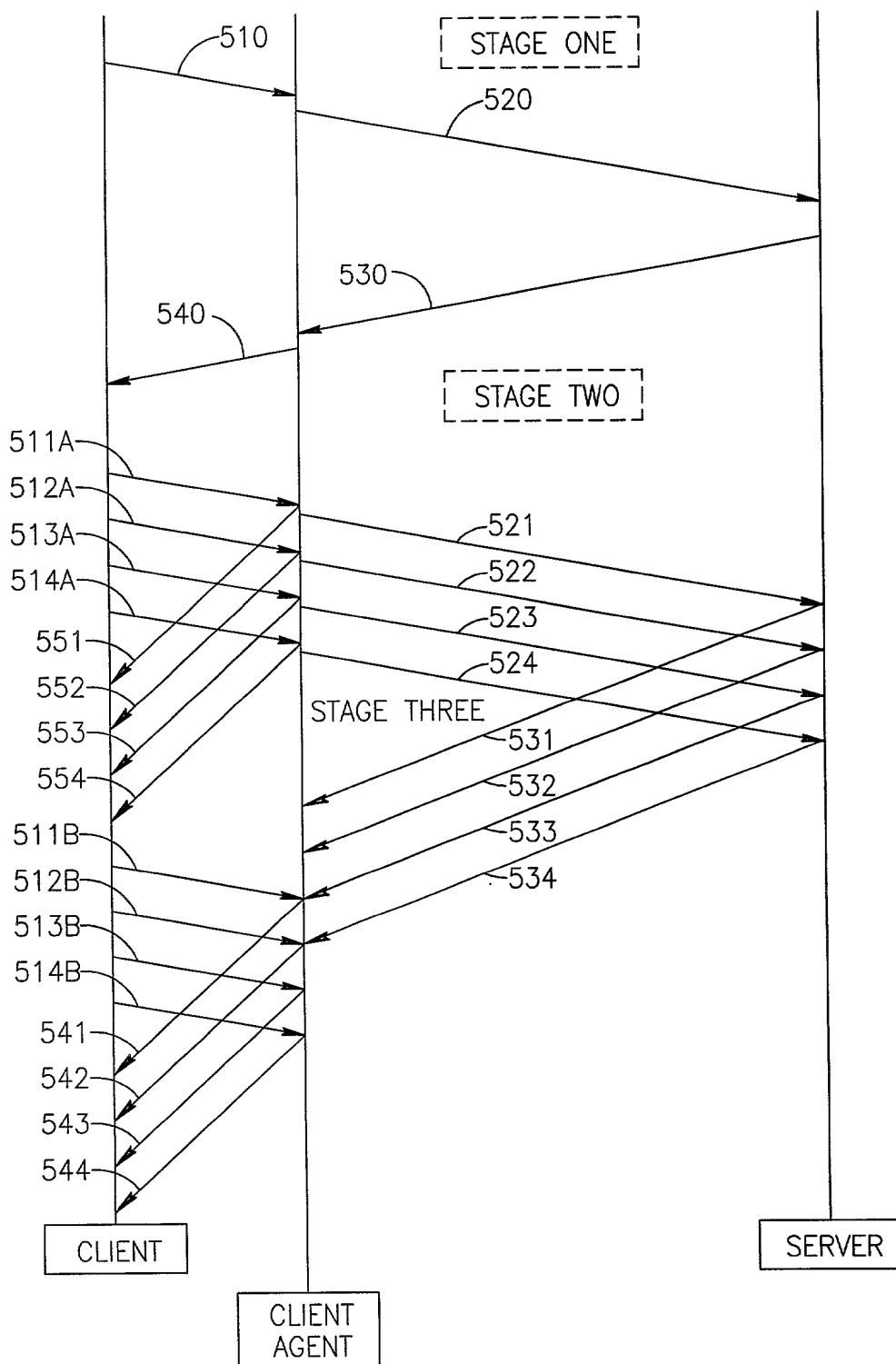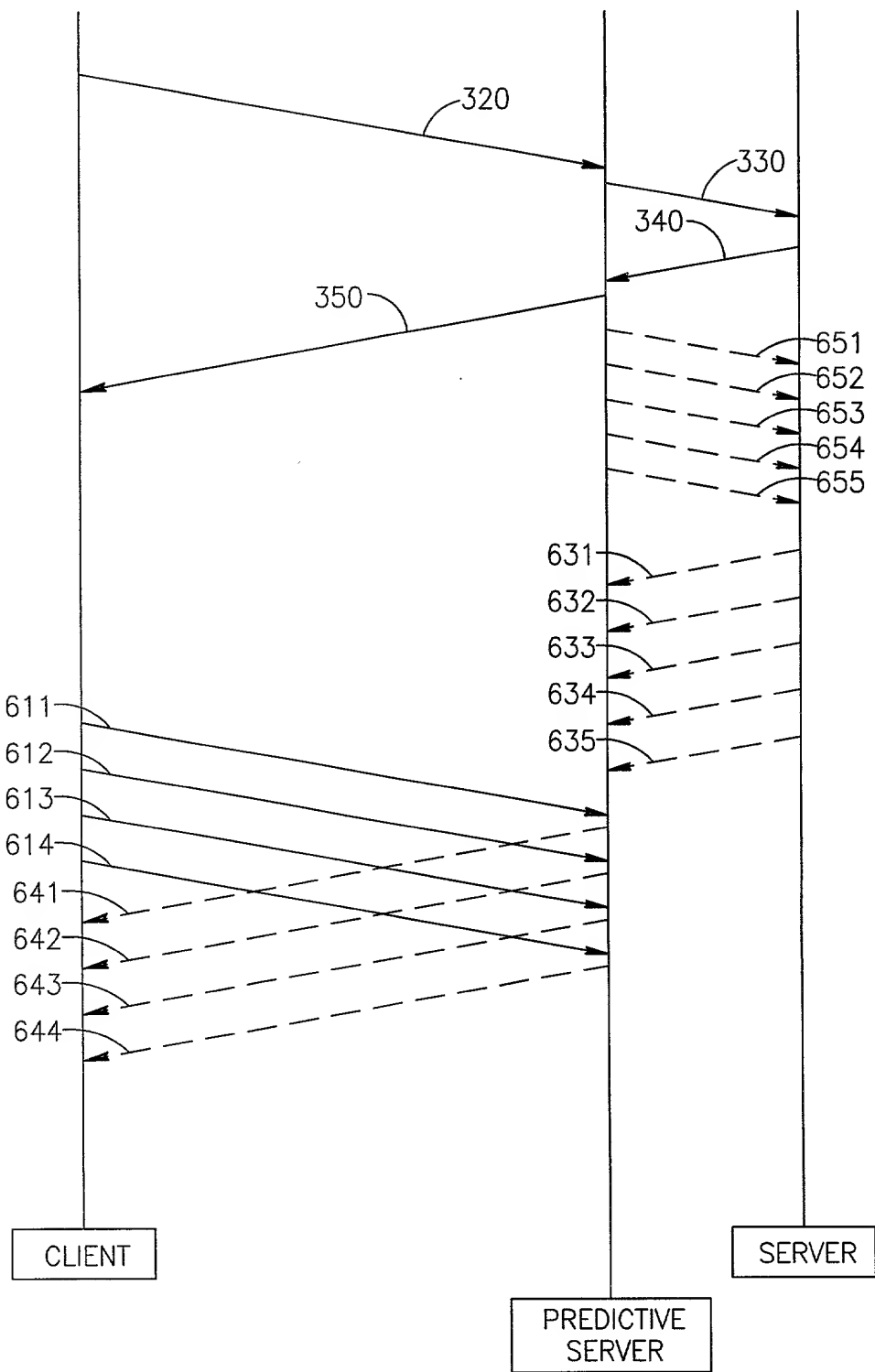
FIG.3B

FIG.4

FIG.5

FIG.6